

Southend-on-Sea Borough Council

**Report of Corporate Director for People
to
Cabinet
on
11th November 2014**

**Agenda
Item No.**

Report prepared by: Jenni Naish, Planning & Engagement
Manager

**A Local Account of Adult Social Care Services in Southend 2013/14
Department for People – Executive Councillor: Councillor D. Norman**

A Part 1 Public Agenda Item

1. Purpose of Report

- 1.1 To present the Local Account of Adult Social Care services in 2013/14, including priorities and plans for 2014/15. This is the fourth annual report of this sort to be produced by the Council.
- 1.2 The Local Account aims to provide information about the quality and value of the social care services to the users of services and local people. It is the Council's self assessment of how it provided services during 2013/14 together with plans for the future which contribute to the overall health and wellbeing of the local community.

2. Recommendation

- 2.1 **That the Local Account be noted as the Council's self assessment for these services**

3. Background

- 3.1 In the years leading up to 2010/11, an annual assessment of adult social care services was undertaken by the Regulator of adult social care services. The last annual assessment was carried out by the Care Quality Commission (CQC) for the year 2009/10 where the Council was assessed as "performing well ... consistently delivering above the minimum requirements" and in two out of the seven areas assessed, achieving a rating of "excellent", the highest rating. This was the third year in succession in which adult social care services in Southend had improved.
- 3.2 Annual assessments by CQC have now ended. The Local Account is a self-assessment which summarises what Adult Social Services have done over the past year, how successful they have been delivered and what their future

priorities are. The intention is to promote transparency and enable local citizens to have a stronger voice in deciding how well services are doing and what Adult Social Care should be reporting on. The Local Account has now replaced the previous performance framework used to judge and rate our services by the national regulator, the Care Quality commission.

4. Other Options

4.1 No other options are presented

5. Reasons for Recommendation

5.1 The publication of the Local Account of adult social care services for 2013/14 ensures the continuity of information for the public about the performance of this service.

6. Corporate Implications

6.1 Contribution to Council's Vision & Corporate Priorities

HEALTHY – Continue to improve outcomes for vulnerable adults and older people

PROSPEROUS – Reduce inequalities and increase the life chances of people living in Southend.

EXCELLENT – Deliver strong, relevant and targeted services that meet the needs of our community.

6.2 Financial Implications

The cost of planning the production of future Local Accounts will be met within the existing resources for consultation on adult social care services. Any new costs arising from the Local Account for adult social care services for 2014/15 and future years will need to be considered as part of the relevant annual budget process for the Council.

6.3 Legal Implications

Publication of a Local Account of adult social care in 2013/14 is a requirement of the department of Health

6.4 People Implications

The Account demonstrates how increasingly our staff are working in a more integrated way with other public and voluntary organisations within Southend.

6.5 Property Implications

Not applicable

6.6 Consultation

Partners and commissioned service providers were consulted on the content of the draft local account. The report was considered and discussed at the People Scrutiny Committee on 14th October 2014. There was general consensus and support for the Local Account and the content of the report. The report and Local Account have been updated to reflect the questions and comments raised by Members at the meeting.

- 6.7 **Equalities and Diversity Implications**
Policies for developing adult social care services are subject to equality impact analysis.
- 6.8 **Risk Assessment**
The Local Account of adult social care in 2013/14 is a report to which risk assessments were applied as part of the service planning.
- 6.9 **Value for Money**
Financial and performance information has been included within the Account as well as how well we are using our joint resources with health more effectively.
- 6.10 **Community Safety Implications**
Extracts from the annual safeguarding report are included within the Local Account in line with guidance from the Association of Directors of Adult Social services.
- 6.11 **Environmental Impact**
Not applicable
- 7. Background Papers**
None
- 8. Appendices**
- 8.1 **Appendix : A Local Account of Adult Social Care Services in Southend 2013/14**

