Monthly Performance Report Performance Indicators 2015/16   Appendix 1

No	New MPR Indicator?	Short Name	Minimise or Maximise	Latest Performance	2014/15 Target	2015/16 Target	Dept.	Comments
1	No	% of appropriate social care clients in receipt of Direct payments [Rolling 12 month average][Monthly Snapshot]	Aim to Maximise	17.58% (Jan)	16.5%	19%	People – Adult Services	
2	No	% of older people (65 and over) who were still at home 91 days after discharge to re-ablement/rehabilitation services [Quarterly Snapshot]	Aim to Maximise	84.4% (Dec)	86%	86%	People -Adult Services	Keeping the target the same.
3	No	% of adults in contact with secondary mental health services living independently, with or without support [Quarterly Snapshot]	Aim to Maximise	n/a	90%	90%	People – Adult Services	Remains the same, no data provided for this yet. Target kept.
4	No	% of adults with learning disabilities in paid employment [Quarterly Snapshot]	Aim to Maximise	8.5% (Dec)	10%	10%	People – Adult Services	Keeping the target the same.
5	No	Delayed transfers of care from hospital (Social Care) [Cumulative]	Aim to Minimise	18 (Jan)	24	24	People -Adult Services	
6	Yes	Number of new affordable homes acquired [Cumulative]	Aim to Maximise	n/a	n/a	Between 45-72	People - Commissioning, Procurement & Housing	This is a newly created indicator.
7	No	Current rent arrears as % of rent due[Monthly Snapshot]	Aim to Minimise	1.74% (Jan)	1.64%	TBC*	People - Commissioning, Procurement & Housing	*Target is being finalised.
8	Yes	Rate of children subject to a Child Protection Plan (per 10,000 population)[Monthly Snapshot]	Goldilocks	47 (Dec)	36-39	37.8-45.1	People – Children's Services	This indicator has changed from a number to a rate. The reason for rates is that we are more able to benchmark. Rate per 10,000.

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9	Yes	Rate of Looked After Children (per 10,000 population) [Monthly Snapshot]	Goldilocks	58.6 (Dec)	62-66	54.4-65	People – Children's Services	This indicator has changed from a number to a rate. The reason for rates is that we are more able to benchmark. Rate per 10,000.
10	Yes	% of children reported to the police as having run away that receive an independent return to home interview [Cumulative]	Aim to Maximise	n/a	n/a	85%	People – Children's Services	The description has been changed to report only on those children reported to the police. There will be no benchmark data as this is a local scheme.
11	Yes	The % of children in 'good or outstanding' schools [Monthly Snapshot]	Aim to Maximise	72.1% (Dec)	n/a	75%	People – Learning Services	This is a new indicator which combines primary, secondary and special schools children within one indicator. The target is draft, School Improvement Team to provide advice on the target. We are currently running at 72.1% which is heavily weighted down due to Secondary schools and their sizes.
12	No	Number of hours delivered through volunteering within cultural services [Cumulative]	Aim to Maximise	11,423 (Jan)	9000	12,000	Place - Culture	Volunteering to increase as a result of library review.
13	No	Number of participants and attendance at council owned / affiliated cultural and sporting activities and events [Cumulative]	Aim to Maximise	3,452,437 (Jan)	3,412,000	3,429,000	Place - Culture	
14	No	Score against 10 BCS crimes; Theft of vehicle, theft from vehicle, vehicle interference, domestic burglary, theft of cycle, theft from person, criminal damage, common assault, woundings, robbery. [Cumulative]	Aim to Minimise	6298 (Jan)	7629	1% reduction on outturn	Place – Public Protection	
15	No	% acceptable standard of cleanliness: litter [Cumulative]	Aim to Maximise	96% (Jan)	88%	90%	Place – Public Protection	
16	No	Number of reported missed waste collections per 100,000 [Monthly Snapshot]	Aim to Minimise	40 (Jan)	48	45	Place – Public Protection	

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17	No	Percentage of household waste sent for reuse, recycling and composting [Cumulative]	Aim to Maximise	52.05% (Jan)	53%	54%	Place – Public Protection	
18	No	Major planning applications determined in 13 weeks [Cumulative]	Aim to Maximise	84.78% (Jan)	79%	79%	Place – Planning	2015/16 target represents top quartile performance
19	No	Minor planning applications determined in 8 weeks [Cumulative]	Aim to Maximise	86.44% (Jan)	84%	84%	Place – Planning	2015/16 target represents top quartile performance
20	No	Other planning applications determined in 8 weeks [Cumulative]	Aim to Maximise	93.92% (Jan)	90%	90%	Place – Planning	2015/16 target represents top quartile performance
21	No	Govmetric measurement of customer satisfaction (3 channels)[Cumulative]	Aim to Maximise	93.24% (Jan)	≥80%	≥80%	Corporate Services – Customer Services	
22	No	Number of payments made online [Cumulative]	Aim to Maximise	42,500 (Jan)	≥50,000pa	≥50,000pa*	Corporate Services – People & Policy	*Will need to be reviewed following 2014/15 outturn
23	No	% of Council Tax for 2014/15 collected in year [Cumulative]	Aim to Maximise	86.20% (Jan)	97.0%	97.0%	Corporate Services – Finance and Resources	
24	No	% of Non-Domestic Rates for 2014/15 collected in year [Cumulative]	Aim to Maximise	87.40% (Jan)	97.5%	97.5%	Corporate Services – Finance and Resources	
25	No	Working days lost per FTE due to sickness – excluding school staff [Cumulative]	Aim to Minimise	5.85 (Jan)	7.2	TBC*	Corporate Services – People and Policy	* Dependent on 2014/15 outturn figure
26	No	Number of people successfully completing 4 week stop smoking [Cumulative]	Aim to Maximise	925 (Jan)	1300	1300	Public Health	
27	No	Take up of the NHS Health Check programme by those eligible [Cumulative]	Aim to Maximise	4,358 (Jan)	5673	5673	Public Health	
28	No	Number of Southend employers signed up to the public health responsibility deal [Cumulative]	Aim to Maximise	30 (Jan)	40	40	Public Health	