

Southend Health & Wellbeing Board

Agenda
Item No.

Report of the Deputy Chief Executive, People

to

Health & Wellbeing Board

on

22 March 2017

Report prepared by: Tim MacGregor – Team Leader, Policy & Information Management

For information only		For discussion	x	Approval required	
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Inclusion of health related performance measures for Southend Council's Corporate Monthly Performance Report

Part 1 (Public Agenda Item)

1. Purpose of Report

- 1.1. To consider appropriate health related performance measures for inclusion in the Council's Corporate Monthly Performance Report from April 2017.

2. Recommendation

- 2.1. That the Health & Wellbeing Board consider which health related performance measures should be included in the Council's Monthly Performance Report.

3. Background & Context

- 3.1 Health and Wellbeing Board on 1 February 2017 considered a report which sought views on appropriate health related performance measures for inclusion in the Council's Corporate Monthly Performance Report (MPR) from April 2017.
- 3.2 The Board noted that the Council's Cabinet had agreed that the MPR should include a small basket of indicators which related to areas where the Council does not have lead responsibility or direct control but were important to the Council in achieving its priorities. Areas identified were community safety, the local economy and health. The Board were, therefore, asked to consider a basket of (about five) suggested performance measures and to identify the most appropriate for inclusion.
- 3.3 The Board asked that the Council's Policy and Information Management Team liaise with officers from Southend CCG to have a more considered view on which indicators to include, covering primary and secondary sectors as well as mental health services.

3.4 These discussions have now taken place and as a result the following performance indicators identified as suitable for inclusion:

	Potential Performance Measures	Rationale for inclusion
1	Referral to treatment - % of patients referred from GP to hospital treatment within 18 weeks Link for more information and context	National standard, providing a measurement of key area of performance and a key area of public concern. Can be produced monthly and is easy to benchmark.
2	Cancer treatment - % patients treated within 62 days of GP urgent suspected cancer referral Link for more information and context	National standard, providing a measurement of key area of performance and a key area of public concern. Can be produced monthly and is easy to benchmark.
3	A&E - % of patients attending Southend Hospital A&E, seen, treated and admitted or discharged in under 4 hours (95% target) Link for more information and context	National standard. Provides information relating to the effectiveness of the urgent care system. Can be produced monthly and is easy to benchmark.
4	Mental health - Improving Access to Psychological Therapy (IAPT) - % of people with common mental health problems accessing the service and entering treatment in the current year Link for more information and context	Provides an indicator for a priority area for councillors and one of the HWB Strategy ambitions. Can be produced monthly and is easily benchmarked.
5	Dementia - % of people diagnosed with dementia against the estimated prevalence. (66.7% national ambition).	Issue of increasing prevalence and concern among the public. Can be produced monthly and is easy to benchmark.
6	Primary Care – GP Patient Survey: - Overall experience of the GP surgery (very/fairly good; fairly/very poor; neither good nor poor) Link for more information from survey	Provides residents views on the quality of GP service in the borough. Survey is twice a year, so findings would be updated every 6 months.
7	Primary care – GP Patient Survey: - % satisfaction with opening hours Link for more information from survey	Provides residents views on the quality of GP service in the borough. Survey is twice a year so findings would be updated every 6 months.

3.5 As previously reported, these indicators would be in addition to the three public health related indicators already included in the MPR (relating to 4 week smoking quitters; Health Check programme and public health responsibility deal).

3.6 It is suggested that links to each of the performance measures are provided to the latest publically available performance reports to Southend CCG Governing Body (or to appropriate CCG webpage) to provide further commentary and

context to the information.

- 3.7 It is also suggested that the Board consider the possibility, in future, of including certain locality based performance indicators in the MPR. These could provide useful information for councillors and stimulate discussion around the reasons for variable performance across the borough.

4. Health & Wellbeing Board Priorities / Added Value

How does this item contribute to delivering the;

- Nine HWB Strategy Ambitions (listed on final page)
- Three HWB “Broad Impact Goals” which add value:
 - a) *Increased physical activity (prevention)*
 - b) *Increased aspiration & opportunity (addressing inequality)*
 - c) *Increased personal responsibility/participation (sustainability)*

- 4.1 To provide a wider group of councillors with more information in relation to promoting a positive health agenda for Southend, helping them to understand the context, challenges and some of the key issues of the health sector.

- 4.2 Contributes to Ambitions 3, 6c and 9a.

5. Reasons for Recommendations

- 5.1 To enable the Health and Wellbeing Board to contribute to the identification of appropriate performance measures for inclusion in the Council’s Monthly Performance Report.

6. Financial / Resource Implications

- 6.1 None specific

7. Legal Implications

- 7.1. None specific

8. Equality & Diversity

- 8.1. None specific

9. Background Papers

- 9.1. Southend Council’s Monthly Performance Report

10. Appendices

None

HWB Strategy Priorities

Broad Impact Goals – adding value

- a) Increased Physical Activity (prevention)
- b) Increased Aspiration and Opportunity (addressing inequality)
- c) Increased Personal Responsibility and Participation (sustainability)

<p>Ambition 1. A positive start in life</p> <ol style="list-style-type: none"> a) Reduce need for children to be in care b) Narrow the education achievement gap c) Improve education provision for 16-19s d) Better support more young carers e) Promote children’s mental wellbeing f) Reduce under-18 conception rates g) Support families with significant social challenges 	<p>Ambition 2. Promoting healthy lifestyles</p> <ol style="list-style-type: none"> a) Reduce the use of tobacco b) Encourage use of green spaces and seafront c) Promote healthy weight d) Prevention and support for substance & alcohol misuse 	<p>Ambition 3. Improving mental wellbeing</p> <ol style="list-style-type: none"> a) A holistic approach to mental and physical wellbeing b) Provide the right support and care at an early stage c) Reduce stigma of mental illness d) Work to prevent suicide and self-harm e) Support parents postnatal
<p>Ambition 4. A safer population</p> <ol style="list-style-type: none"> a) Safeguard children and vulnerable adults against neglect and abuse b) Support the Domestic Abuse Strategy Group in their work c) Work to prevent unintentional injuries among under 15s 	<p>Ambition 5. Living independently</p> <ol style="list-style-type: none"> a) Promote personalised budgets b) Enable supported community living c) People feel informed and empowered in their own care d) Reablement where possible e) People feel supported to live independently for longer 	<p>Ambition 6. Active and healthy ageing</p> <ol style="list-style-type: none"> a) Join up health & social care services b) Reduce isolation of older people c) Physical & mental wellbeing d) Support those with long term conditions e) Empower people to be more in control of their care
<p>Ambition 7. Protecting health</p> <ol style="list-style-type: none"> a) Increase access to health screening b) Increase offer of immunisations c) Infection control to remain a priority for all care providers d) Severe weather plans in place e) Improve food hygiene in the Borough 	<p>Ambition 8. Housing</p> <ol style="list-style-type: none"> a) Work together to; <ul style="list-style-type: none"> o Tackle homelessness o Deliver health, care & housing in a more joined up way b) Adequate affordable housing c) Adequate specialist housing d) Understand condition and distribution of private sector housing stock, to better focus resources 	<p>Ambition 9. Maximising opportunity</p> <ol style="list-style-type: none"> a) Have a joined up view of Southend’s health and care needs b) Work together to commission services more effectively c) Tackle health inequality (including improved access to services) d) Promote opportunities to thrive; Education, Employment