

Appendix D

Non-NHS Services Provided by Community Pharmacies

Southend-on-Sea Community pharmacy contractors may provide a range of services directly to their customers, which are not commissioned by NHSE, the LA, the CCG or other NHS Services. These are referred to as 'Non-NHS' services within the PNA.

The table below provides a flavour of these non-NHS services, although the scope of the service offered varies from pharmacy to pharmacy.

Customers may be required to pay for some of these services; however, others may be provided 'free of charge' as a value added service.

Service	Description of service
Repeat Prescription Services	<ul style="list-style-type: none"> ▪ Ordering repeat medication from the GP on behalf of the patient (includes a check as to what is required rather than ordering all repeat medicines) ▪ Collecting the repeat prescription from the GP ▪ Home delivery service
Health Assessments and checks	<ul style="list-style-type: none"> ▪ Blood pressure checks ▪ Cholesterol tests ▪ Blood glucose tests
Travel Services	<ul style="list-style-type: none"> ▪ Advice on keeping healthy on holiday ▪ Sale of 'Over the counter' anti-malarial medication ▪ Supply of 'prescription only' anti-malarial medication under a PGD ▪ Travel vaccines
Vaccination	<ul style="list-style-type: none"> ▪ Seasonal influenza vaccine (e.g. for people who do not meet NHS criteria) ▪ Shingles vaccination ▪ Travel vaccines
Care Home Services (includes sheltered housing)	<ul style="list-style-type: none"> ▪ Dispensing of medicines into blister packs, sometimes on a weekly basis ▪ Delivery of medicines to homes ▪ Advice on medicines to staff
Weight management services	<ul style="list-style-type: none"> ▪ Measurement of BMI ▪ Advice on healthy eating, exercise and weight management ▪ Lipotrim Programme. This consists of: <ul style="list-style-type: none"> ○ Supply of total food replacement products ○ Set goal for weight loss ○ Weekly pharmacy visits to monitor weight and ketones in urine ○ Support and encouragement to stick to the programme ○ Support with returning to regular meals (plus maintenance products if required)
Erectile Dysfunction service	<ul style="list-style-type: none"> ▪ Advice and supply of medicines (under PGD) to men who suffer from erectile dysfunction
Foot Health Services	<ul style="list-style-type: none"> ▪ Foot services for diabetics, toe nail cutting, corns, callous etc. ▪ On-site podiatrist
Respiratory Services	<ul style="list-style-type: none"> ▪ Asthma control questionnaires ▪ Inhaler technique advice ▪ Ventolin service
Allergies	<ul style="list-style-type: none"> ▪ Allergy testing
Gluten free foods	<ul style="list-style-type: none"> ▪ Supply of Gluten Free Foods
Skin Care	<ul style="list-style-type: none"> ▪ Mole scanning

Care Worker training	<ul style="list-style-type: none">▪ Handling, storage and disposal of medication▪ Waste▪ Watching for side effects.
Pain management	<ul style="list-style-type: none">▪ Questionnaire on pain control▪ Support and advice on pain management, with follow up to check progress
Hair loss	<ul style="list-style-type: none">▪ Supply of medication (via PGD) for hair loss
First aid	<ul style="list-style-type: none">▪ Dressing minor wounds and grazes