

Southend-on-Sea Borough Council

Report of Deputy Chief Executive (People)

to

Cabinet

on

5th November 2019

Report prepared by:

Sarah Baker - Interim Director of Adult Social Care

Working to make lives better – How did we do? (Local Account for Adult Social Care Services in Southend 2018-19)

People Scrutiny Committee

Executive Councillor: Councillor Trevor Harp

A Part 1 Public Agenda Item

1. Purpose of Report

- 1.1 To present a draft of our 'Working to make lives better – how did we do?' summary for Adult Social Care in 2018-19.
- 1.2 Our 'Working to make lives better' summary for Adult social care is a revised local name for what is known nationally as the Local Account, and describes the achievements and challenges faced by adult social care as we continue to transform our approach of how we support local people. It is the Council's self-assessment of how it provided support during 2018-19 together with plans for the future which contribute to the overall health and wellbeing of the local community.

2. Recommendation

- 2.1 That the draft 'Working to make lives better – how did we do?' be noted as the Council's self-assessment summary for these services.

3. Background

- 3.1 This summary is produced as a high level self-assessment which summarises what adult social care has achieved over the past year, how successful the Council have been in supporting people, and what the future priorities are. The Local Account includes the most recent Adult Social Care Outcomes Framework (ASCOF) data for 2018-2019.
- 3.2 The intention of the summary is to promote transparency and enable local people to have a stronger voice. The Local Account provides updates on the key issues people have told us are important to them and we also tell them about the new things we have been developing and are working on.

3.3 The feedback we received from local people led us to change the look of what was the Local Account for 2017/18; we made it more accessible and easier to read. As such we will continue to deliver a shorter, visual document with a link to the more detailed information embedded in the document.

4. Other Options

4.1 No other options are presented.

5. Reasons for Recommendation

5.1 The publication of the 'Working to make lives better' for 2018-19 ensures the continuity of information for the public about how we are doing. It also sets out our vision for the future.

6. Corporate Implications

6.1 Contribution to Council's Vision & Corporate Priorities

Key contributor to the delivery of the Southend 2050 Ambition with links to the safe and well theme, of which further transformation of services is a key priority to improving outcomes for our adult social care users and their families.

6.2 Financial Implications

The cost of production planning will continue to be met within the existing resources for consultation on adult social care. Any new costs arising will need to be considered as part of the relevant annual budget process for the Council.

6.3 Legal Implications

None; Although the production of a 'Working to make lives better' summary assessment allows us to be transparent regarding our adult social care support and allows us to be held to account.

6.4 People Implications

The summary demonstrates how our staff are working in a partnership with residents and public and voluntary organisations within Southend as part of our Southend 2050 and Transforming Together programmes.

6.5 Property Implications

Not applicable

6.6 Consultation

Residents, partners and commissioned service providers were consulted on the design and content of document.

6.7 Equalities and Diversity Implications

Policies for developing adult social care are subject to equality impact analysis.

6.8 Risk Assessment

The document is a report to which risk assessments were applied as part of the Southend 2050 vision and supporting delivery plans.

- 6.9 Value for Money
Financial and performance information has been included within the document as well as how well we are using our joint resources with health more effectively.
- 6.10 Community Safety Implications
Safeguarding information is included within the document. In addition a safeguarding annual report is produced by the Safeguarding Adults board.
- 6.11 Environmental Impact
Not applicable
- 7. Background Papers**
None
- 8. Appendices**
- 8.1 *Appendix: Working to make lives better – how did we do? (Local Account for Adult Social Care 2018-19)*