

SOUTHEND-ON-SEA BOROUGH COUNCIL

Meeting of People Scrutiny Committee

Date: Tuesday, 8th October, 2019

Place: Committee Room 1 - Civic Suite

Present: Councillor L Salter (Chair)
Councillors N Folkard (Vice-Chair), H Boyd, M Borton, A Dear,
M Dent, F Evans, D Garne, B Hooper, M Kelly, K Mitchell, C Nevin,
I Shead, M Stafford, A Thompson and C Willis
J Collis and T Watts (co-opted members)

In Attendance: Councillors T Harp and A Jones (Cabinet Members)
Councillors K Robinson and K Evans
S Leftley, F Abbott, D Simon, B Martin, J O'Loughlin, N Spencer
and A Smyth
N Whitehouse and S Kebbell – Youth Council (observers)

Start/End Time: 6.30 pm - 8.30 pm

389 Apologies for Absence

Apologies for absence were received from Councillor A Chalk (no substitute) and J Broadbent (Healthwatch Southend, and from F Dawkins, Healthwatch Southend Chair).

390 Declarations of Interest

The following interests were declared at the meeting:-

- (a) Councillors Harp and Jones (Cabinet Members) – interest in the called in items / referred item; attended pursuant to the dispensation agreed at Council on 19th July 2012, under S.33 of the Localism Act 2011;
- (b) Councillor Harp – agenda items relating to – Dementia Community Support Model; Scrutiny Committee – updates – non-pecuniary – Chair of PPG at St. Luke's Practice; governor Southend Hospital;
- (c) Councillor Nevin - agenda items relating to – Dementia Community Support Model; Scrutiny Committee – updates – non-pecuniary – member of Alzheimer's Disease Society; NHS employee at external Trust; previous association at Southend & MEHT Hospitals; sons work at MEHT; sister works at Basildon Hospital;
- (d) Councillor Kelly - agenda item relating to Dementia Community Support Model – disclosable interest – works for EPUT - withdrew;
- (e) Councillor Robinson - agenda item relating to Dementia Community Support Model – disclosable interest – Trust and workplace mentioned in report - withdrew;
- (f) Councillor Mitchell - agenda items relating to – Ofsted Inspection; Schools Progress Report - non-pecuniary – employer is Essex County Council, in Children & Families Directorate including working with children occasionally who attend Southend schools;

- (g) Councillor Borton - agenda items relating to - Dementia Community Support Model; Schools Progress Report – non-pecuniary – daughter is ward manager Basildon MHU; Governor at Milton Hall School;
- (h) Councillor Hooper - agenda items relating to – Ofsted Inspection; Schools Progress Report – non-pecuniary – son attends secondary school in Borough; Director of Blade Education (a not-for-profit company);
- (i) J Collis – agenda item relating to Schools Progress Report – non-pecuniary – member of Southend East Community Academy Trust; spouse Chair of Trustees Alleyn Court Prep School; child attends secondary school in Borough;
- (j) Councillor Jones - agenda item relating to Schools Progress Report – non-pecuniary – daughter attends secondary school in Borough;
- (k) Councillor Salter – agenda item relating to Scrutiny Committee - updates – non-pecuniary - husband is consultant Surgeon at Southend Hospital; daughter is a consultant at Basildon Hospital; son-in-law is GP in the Borough; daughter and son-in-law were medical students at UCL;
- (l) Councillor Folkard – agenda item relating to Scrutiny Committee – updates – relative works at Broomfield Hospital ,Chelmsford; on the reading panel for the leaflets, produced at Southend University Hospital; an Ambassador for the Fund Raising Team, at Southend University Hospital.

391 Questions from Members of the Public

The responses to the questions submitted by Mr Webb to the Cabinet Member for Children & learning and the Cabinet Member for Health & Adult Social Care will be forwarded to him as he was not present at the meeting.

392 Minutes of the Meeting held on Tuesday, 9th July, 2019

Resolved:-

That the Minutes of the Meeting held on Tuesday, 9th July, 2019 be confirmed as a correct record and signed.

393 The Proposed Implementation of a Dementia Community Support Model

The Committee welcomed Dr Jose Garcia-Lobera (Chair NHS Southend CCG), S Dinnage (EPUT), S Waterhouse (EPUT), J Dickinson and N Smith to the meeting for this item.

With reference to Minute 355 of the People Scrutiny Committee held on 9th October 2018 and to Minute 394 of Council held on 18th October 2018, the Committee considered a report of the Deputy Chief Executive (People). This provided an update on the issues and paper submitted to the meetings in October 2018, the proposed closure of Maple ward and provided details of the newly approved Dementia Community Support Model in the south east.

The model has now been approved at Clinical Executive Committee and Governing Body for both Southend and Castle Point and Rochford CCGs. The Essex HOSC will also be considering the proposals at its meeting on 9th October 2019.

The Committee asked questions on a number of matters, including transport arrangements and the intensive consultation and engagement undertaken with people with dementia and their carers. Officers explained that this built on the wider consultation which was undertaken in 2016.

The Committee was supportive of the proposals outlined in the report and commended officers for their work in progressing this and the move towards a more community based support model.

Resolved:-

1. To note the details of the Dementia Community Model which is a permanent move and aims to go live April 2020.
2. To note the reduction in the ring fenced step up and step down beds in Clifton Lodge and Rawreth Court from ten to four. The number of beds available across both facilities remains the same and there is no overall reduction.
3. To note the CCG commitment to regular review of the bed base to see if there is further scope for reduction or increase due to work with community providers to offer a clinically suitable alternative.
4. That regular updates be submitted to future meetings of the Committee, by way of the Scrutiny Committee – updates report.

Note: This is a Scrutiny Function

394 Ofsted Inspection of Children's Services

The Committee considered Minute 326 of Cabinet held on 17th September, 2019, which had been called in to Scrutiny, together with a report of the Deputy Chief Executive (People) on the outcome of the Inspection of Local Authority Children's Services.

Resolved:-

That the following decisions of Cabinet be noted:-

- “1. That the submitted report be noted.
2. That the action plan and revised Strategic Children's Services Improvement Plan is brought to Cabinet in January 2020 to enable Cabinet to provide scrutiny and challenge of, and support for, progress.”

Note: This is an Executive Function

Cabinet Member: Cllr Jones

395 Southend 2050 Outcomes Success Measures Report - Quarter 1 2019/20

The Committee considered Minute 333 of Cabinet held on 17th September, 2019, which had been called in to all three Scrutiny Committees, together with a report of the Chief Executive outlining the Southend 2050 Outcomes Success Measures for 2019/20 (first quarter).

The Council's Data and Insights Analyst provided an update to the Committee on the current outcomes success measures being reported and invited comments and feedback. The Scrutiny Committee Chairs had also been consulted on the proposed content of the report during its development.

A number of observations, comments and suggestions were made about the report:-

- In response to questions, officers said that they would look at how some of the data / information is presented and see what can be changed for the next report.
- With regard to 'safe and well' and the information on mental health (the proportion of adults with secondary mental health services who live independently with or without support) - the figures indicate that there has been a drop in numbers supported and the Executive Member said that he would arrange for the Director of Public Health to provide a response which will be circulated to the Committee. It would also be helpful to include the numbers involved, as well as the percentage figure.
- In response to a question regarding 'opportunity & prosperity' and the NEET figures, the Cabinet Member said that she would circulate the updated figures to the Committee. The key insights narrative will also include work being undertaken with regard to this measure.

Resolved:-

That the following decision of Cabinet be noted:-

"That the Quarter 1 performance from 1 April – 30 June 2019 be noted."

Note: This is an Executive Function
Cabinet Member: Cllr Gilbert

396 Annual Comments, Compliments and Complaints

The Committee considered Minute 337 of Cabinet held on 17th September 2019, together with a report of the Chief Executive providing performance information about comments, compliments and complaints received across the Council for 2018/19. This had been referred direct by Cabinet to all three Scrutiny Committees for consideration.

In response to a comment about the pie chart include on page 15 of Appendix B to the report, the Cabinet Member for Health & Adult Social Care said that going forward, numbers will also be included next to any pie charts in the report. With regard to complaints about domiciliary care and the top four issues (Appendix B section 5.2.1), the Cabinet Member agreed that it would be helpful if the wording of the first issue was amended to read to - 'timing of planned homecare calls'.

Resolved:-

That the following decisions of Cabinet be noted:-

- “1. That necessary changes be made to the Comments, Compliments and Complaints policy as described in paragraph 5.2 of the submitted report.
2. That the Council’s performance in respect of comments, complaints and compliments for 2018/19 be noted and that the report at Appendix A be referred to each Scrutiny Committee and the reports at Appendix B and Appendix C be referred to the People Scrutiny Committee.”

Note: This is an Executive Function

Cabinet Member: Councillors Terry, Harp and Jones

397 Schools Progress Report

The Committee received a report of the Deputy Chief Executive (People) setting out details of the current position with regard to the performance of all schools, including those schools causing concern, and updated on known Academy developments.

In response to questions, the Council’s Director of Learning said that he would circulate details on use of the pupil premium and numbers of NEET’s and will provide details of those who have also declared that they are carers.

Resolved:-

That the report be noted.

Note: This is an Executive Function

Cabinet Member: Cllr Jones

398 Scrutiny Committee - updates

The Committee considered a report by the Executive Director (Legal & Democratic Services) which updated the Committee on a number of Scrutiny matters.

The Committee discussed the Mid & South Essex Sustainability and Transformation Partnership (STP) and the update concerning the outcome of the referral to the Secretary of State, as detailed at section 3 of the report and at Appendices 1 and 2. The Deputy Chief Executive (People) said that clarification was being sought with regard to the comment in the letter from the Secretary of State that the Council should report back ‘in three months on the progress of this case’.

The Chair also updated the Committee on the recent visit undertaken with Essex HOSC and councillors on the JHOSC to Southend Hospital and the plans to visit the other Hospitals in the Group (i.e. Basildon and Broomfield) in the coming few months. It was also felt that it will also be beneficial for all members of the Scrutiny Committee to undertake visits to other settings in the community and a programme of visits will be developed and circulated.

Resolved:-

1. That the report and actions taken be noted.
2. That a programme of visits for Scrutiny Committee members to settings in the community be developed.
3. That the project plan for the in depth scrutiny review – ‘the appropriate use of reablement for older people (65 and over) when discharged from hospital, to maximise the number of people at home after period of 91 days’, attached at Appendix 6 to the report be approved.

Note: This is a Scrutiny Function.

Chair: _____