

485 Appointments to Committees, Outside Bodies etc.

There were no changes to the appointments to Committees, etc.

486 Opposition Business - Vecteo Contract Issues

In accordance with Standing Order 19 the Conservative Group requested that that the Vecteo Contract issues be debated.

During consideration of the matter three amendments and one additional resolution were proposed by the Leader of the Council and duly seconded with the support of the Leader of the Conservative Group.

Accordingly, it was resolved that:

1. The decisions of Vecteo to appoint an Interim Managing Director (which occurred recently) and to commence the recruitment process for a permanent Managing Director be welcomed. These officers will be empowered to take control and resolve the numerous issues that have been created by the company since 1st September 2021 in delivering services to SEND children and vulnerable adults.

2. The terms of reference of an independent investigation by PricewaterhouseCoopers (PwC), which has already been commissioned into the delivery of the Contract by Vecteo, be sent to the shadow portfolio holders and to be amended if required.

Further, that the final report of PwC be submitted to the Audit Committee.

3. The current investigation being led by Internal Audit into the award of the Contract to Vecteo should also consider whether adequate safeguards, including risk assessments, were put in place to protect the vulnerable users of the services.

Further, that the final report of Internal Audit be submitted to the Audit Committee.

4: Two further steps be taken:

- (i) A customer satisfaction survey be commissioned to establish how the service is currently performing.
- (ii) A report on monitoring Vecteo's performance under the Contract be submitted to each ordinary meeting of the People Scrutiny Committee.

Chair: _____