

Summary of Write Offs

Appendix B

Debts written off in 2024/25

Period 1 April 2024 – 30 November 2024 relating to any year

Write Offs	Council Tax	Business Rates	Housing Benefit O/payment	Adult Services	Misc. Income	HRA (Service Charges)	Parking ^a	Libraries	HRA Tenants
Under £5k	£355,373	£15,036	£42,232	£227,360	£264,038	£83	£336,448	£2,897	£49,809
£5k-£25k	£25,499	£6,500	-	£555,355	-	-	-	-	£5,989
Over £25k	-	-	-	£276,033	-	£31,050	-	-	-
Total	£380,872	£21,536	£42,232	£1,058,748	£264,038	£31,133	£336,448	£2,897	£55,798

^a Parking debts written off relate to (i) expired warrants (ii) PCNs where DVLA has no keeper details (iii) PCNs where unable to register the debt and (iv) PCNs with invalid VRM

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There are three Write off's greater than £25,000 to be submitted for approval for this period.

Amount to write off	Reason for write off	Service Area
£26,037.96	Care receiver was attending day care and receiving non-residential care and respite. The client had an outstanding bill since August 2020. Christians Against Poverty have tried to help the client manage their debt but eventually refused to assist them as the client was not cooperative. It was referred to our social work team and the client is still refusing to pay charges. The client has been moved to new supported living accommodation, and further contact has been attempted. The client currently has an open care package, a comprehensive financial assessment has been undertaken which provided evidence that the individual has no savings, nor do they own any assets. There are no funds to pay the historical debt, so it is recommended for write off.	Adult Social Care
£41,081.07	Residential care 06/2020 to 08/2024. Died on 9/07/24. Client did pay some charges by Direct Debit but then payments were continually being returned unpaid, so DD was cancelled. Unfortunately, the client was extremely difficult and would not speak to us or let staff in the care home assist. The client did not respond to any correspondence. The deceased had no contact from their child who also refused to be involved with the funeral. The funeral was dealt with by the Public Health Team, they collected the possessions from the care home and have confirmed there were no funds in the bank account. Therefore, no alternative but to write off the accumulated debt.	Adult Social Care
£65,340.49	The debt relates to the period 1 April 2024 until 31 March 2025. A demand was issued on 15 March 2024 advising of the balance of £87,360.00 that was due over instalments from April 2024 through to January 2025. Regrettably, no monies had been paid prior to the company entering into a formal restructuring plan. Following the closure of the bar, an exemption has been applied for the maximum three-month term from 10 June 2024 until 9 September 2024 reducing the debt to £65,340.49. With the court order in place for the full sum of £65,340.49 there is now no legal capacity for the Council to seek collection of this debt and therefore the request is for the debt to be written off.	Business Rates